





## Client Empowerment Consultant - Qaitas International Consultancies

Shannen is currently the Client Empowerment Consultant at Qaitas International Consultancies for the MENA.

She holds a Bachelor's Degree from Saint Louis University in Baguio City, Philippines. She is a Certified Master Assessor in Occupational Testing from Qaitas Academy.

Shannen has over 8 years of combined experience dealing with clients from all sectors wherein the last 3 years, she had been exposed to working with organizations to support their talent assessment needs and has been designing solutions within the HR process and structure.

She is currently responsible for empowering clients with their assessment needs, ensuring a productive and proactive relationship with new and existing clients of Qaitas.

## Specialties:

- Psychometric Assessments
- Technical knowledge-based Tests
- Hiring the right person
- High Potential programs
- Training Needs Analysis
- Individual Development Plans
- Client Engagement
- Facilitating admin trainings for online assessment portals to maximize the client's usage
- Assessment and Development Centers Assessor
- Organizing British Psychological Society and European Federation of Psychological Associations Certifications
- Attending to complaints, issues, and challenges in utilizing the assessments and its portals by providing them the necessary support and information